

Getting your website set up to process ecommerce transactions

This guide has been prepared to assist merchants in getting set up with Payment Express®. If you require any assistance at any time throughout this process, please contact our pre-sales team via email (info@paymentexpress.com) or on 1800 006 254 (from Australia), 0800 PAYMENT (from New Zealand) or on +64 9 309 4693.

Choose a solution that best suits your requirements

A good place to start is by downloading the [overview of all DPS products](#). This brochure has information on the various products DPS offer for online payment processing.

In almost every instance, DPS recommend that you get set up with our [Hosted Payment Package](#). This is a Visa / MasterCard certified solution and ensures that you meet all security, bank and scheme compliance requirements.

Complete the DPS online application form

This [application form](#) can be completed online. If at this stage you are still unsure as to which product will suit you best, please select "unsure" when prompted to complete the "service required" field.

If you are unsure about any other details on this form, please leave these fields blank. A member of the DPS developer support team will contact you once we have received this application to confirm technical and commercial details with you.

What happens from here?

DPS will contact you to confirm pricing plans, and answer any questions you may have. We will also provide you with information on electronic merchant accounts and what you need to have set up with your bank (more information on electronic merchant accounts can be found in the following section).

DPS will also contact your web developer (technical contact) to confirm the software package that will best suit your requirements and configure a 30 day free trial of this software.

Applying for an electronic merchant account

You will need to establish an electronic merchant account with your bank. An electronic merchant account is an account set up for processing ecommerce (card not present) transactions.

For more information, please download the [Australian Merchant Activation Guide](#) or the [New Zealand Merchant Activation Guide](#).

Need help?

If you require assistance during this process, please feel free to contact us either via email info@paymentexpress.com, or by free phone 1800 006 254 (from Australia); 0800 PAYMENT (from New Zealand). If you are calling from elsewhere please call +64 9 309 4693.